

A Member of the Tokio Marine Group

One Bala Plaza, Suite 100 Bala Cynwyd, PA 19004

COVER-PROSM APPLICATION CLAIMS ADJUSTER SUPPLEMENT

1. Full name of the Applicant Firm:

2.	Provide the percentage of the Applicant's lines of business:	s gross annua	al revenue derived from the following			
	Insurance Claims Adjustment					
	Life Insurance	%	Health Insurance		%	
	Personal Property & Casualty					
	Personal Auto Insurance:	%	Homeowner's Insurance:		%	
	Commercial Property & Casualty					
	Commercial auto:	%	Workers Compensation:		%	
	Inland Marine:	%	Commercial Multi-Peril		%	
	Wet Marine:	%	Products Liability:		%	
	Professional Liability:	%	Other Commercial Property:		%	
	Aviation:	%	Medical Malpractice:		%	
	Stop Loss:	%	Reinsurance:		%	
	Other:	%				
	Providing Cost/Risk Management Ser	vices			%	
	Providing Cost/Risk Management Consulting Services:				%	
	Claims Auditing:				%	
	Other (specify):				%	
	Other (specify):				%	
			TOTAL MUST EQUAL:	100	%	
•						
3.					0/	
	self insured entities? What percentage of the Applicant's number of annual clients are policyholders?				%	
	what percentage of the Applicant's hum	ber of annual	clients are policyholders?		%	
4.	What is the average length of claims adjuster experience, in years, per claims adjuster?				Yrs.	
5.	Does the Applicant have pre-authorization from insurance company and/or self insured					
	clients to settle claims?				Yes	No
	If yes, up to what dollar value? \$					
6.	Does the Applicant's operation contain controls to guard against the following? Check all that apply.					
	Overpayments		Payments to ineligibles			
	Underpayments		Unfair/Unjust enrichment			
	Late payments		Improper refusal of benefits			
	Payments from incorrect plan Failure to follow payment guidelines				or proced	lures
7.	Does the Applicant's computer system print checks?			Yes	No	
	If yes, are two signatures required on printed checks?			Yes	No	
	If so, over what amount: \$					

- 8. What is the average claims turnaround time, in working days, during the last twelve (12) months?
- 9. What number of files is handled per adjuster, per week?
- 10. What percentage of claims is processed within fifteen (15) calendar days?%
- 11. What percentage of denials were appealed in the past twelve (12) months?
 12. Does the Applicant utilize structured settlement plans?
 Yes No
- If yes, what percentage of settlements are structured settlement plans:
- 13. Provide a list of all state(s) in which the Applicant provides claims adjuster services

I understand that the information submitted herein becomes a part of my Philadelphia Insurance Companies Cover-ProSM application and is subject to the same conditions as stated on the application.

Name (Please Print /Type)

Title (Must be Principal, Partner or Officer)

%

Signature

Date

ADDITIONAL INFORMATION

This section may be used to provide additional information to any question on this application. Please identify the question number to which you are referring.

Signature

Date