

CYBER SECURITY LIABILITY

WHY PHLI?

- 20+ years of operating experience in the Management and Professional Liability market with superior service and coverage
- Superior financial strength from A.M. Best (A++ XV) and Standard & Poor's (A+)
- Dedicated team with over 100 underwriters & claims professionals located across 13 Regional Offices
- A flexible policy offering both first and third party coverages for numerous classes of business
- Ability to consider cyber risks with annual revenues in excess of \$1B

TARGET CLASSES

- Healthcare
- Hospitality
- Insurance Agency
- Manufacturer
- Non-Profit Organization
- Private School
- Professional Service
- Religious Organization
- Retail
- Many more!

First Party coverages

Loss of Digital Assets

Loss resulting from damage to or corruption of the insured's electronic data and computer programs.

Non-Physical Business Interruption and Extra Expense

Income reimbursement during the period of restoration of the insured's computer system.

Security Event Costs

Customer notification, regulatory fines and penalties, and public relations expenses.

Cyber Extortion Threat

Reimbursement for extortion expenses resulting directly from a credible threat to the insured's computer system.

Cyber Terrorism

Reimbursement for income loss, interruption, and special expenses directly as a result of an interruption or failure of the insured's computer system caused by an act of terrorism.

PROHIBITED CLASSES

- Adult Content
- College/University
- Data Warehousing/Data Broker
- Casino/Gambling
- Lottery
- Mortgage Lender
- Municipality
- Public School District

Third Party coverages

Network Security/Privacy Liability

Legal Liability for a security breach or privacy breach resulting from alleged violations of HIPAA and other privacy protection laws/regulations (state, federal or foreign).

Employee Privacy Liability

Legal liability for a security breach or privacy breach of employees' PII or PHI.

Electronic Media Liability

Claims arising from the following on the insured's internet or intranet site

- Defamation, libel or slander
- Invasion of an individual's right of privacy
- Plagiarism or misappropriation of ideas under an implied contract
- Infringement of any copyright, trademark, title, service mark
- Domain name infringement



CLAIM SCENARIOS

Unauthorized Access

An international computer hacking group gained access electronically to the computerized cash registers of a restaurant chain and stole credit card information of 5,000 customers, starting a flood of fraudulent purchases around the world.

Human Error

An employee of a private high school mistakenly distributed via e-mail the names, social security numbers, birthdates, and medical information of students and faculty creating a privacy breach. Overall, 1,250 individuals' personal information was compromised.

Theft of Digital Assets

A regional retailer contracted with a third party service provider. A burglar stole two laptops from the service provider containing the data of over 800,000 clients of the retailer. Under applicable notification laws, the retailer - not the service provider - was required to notify affected individuals. Total expenses incurred for notification and crisis management to customers was nearly \$5M.

Privacy Breach



An employee of a rehabilitation center improperly disposed of 4,000 client records in violation of the center's privacy policy. The center settled the claim with the state of Massachusetts and agreed to pay fines and penalties as well as extended \$890,000 in customer redress funds for credit monitoring on behalf of the victims.

CYBER SECURITY LIABILITY

KEY FEATURES

- Limits available up to \$20M for select risks
- Both First and Third Party coverages available
- Complimentary access to [eRisk Hub™](#) cyber risk management portal
- Excess Cyber is available for clients requiring high limits
- Availability of complementary coverages to provide broader risk management solutions including Directors & Officers, Employment Practices, Fiduciary, and Crime
- Quick turnaround times for proposals and policy issuance
- [Learn More](#)

SUBMISSION REQUIREMENTS

- Completed application (< \$10M annual revenues);  application (> \$10M annual revenues) 
- Latest annual financial statement
- Supplemental claim form, if applicable

RISK MANAGEMENT SERVICES

[Cyber Liability Risk Management Services – eRisk Hub™](#)

- As a Cyber Security Liability policyholder, you will receive complimentary access to the eRisk Hub™ portal, powered by Net Diligence. eRisk Hub™ provides tools and resources to help you understand the exposures, establish a response plan, and minimize the effects of a breach on your organization
- Key features of the eRisk Hub™ portal:
 - **Incident Roadmap** - includes suggested steps to take following a network or data breach incident, free consultation with a breach coach, and access to a breach response team
 - **News Center** - cyber risk stories, security and compliance blogs, security news, risk management events and helpful industry links
 - **Learning Center** - best-practices articles, white papers, and webinars from leading technical and legal practitioners
 - **Risk Manager Tools** - assists you in managing your cyber risk including a self-assessment and state breach notification laws
 - **eRisk Resources** - a directory to quickly find external resources with expertise in pre- and post-breach disciplines
- [Learn More](#)

ABOUT US

Company Profile

Philadelphia Insurance Companies (PHLY) headquartered in Bala Cynwyd, PA, designs, markets, and underwrites commercial property/casualty and professional liability insurance products, incorporating value-added coverages and services for select industries. By maintaining a disciplined approach to business, we provide greater security for our policyholders and superior value for our shareholder. PHLY has field offices strategically located across the United States to provide superior service. Rated "A++" (Superior) by A.M. Best Company. Rated "A+" by Standard & Poor's. PHLY is a member of the Tokio Marine Group, Japan's oldest and leading property/casualty insurer.

PHLY has three underwriting divisions:

Commercial Lines | Management & Professional Liability | Personal Lines

A.M. Best Rating

The Company's two insurance subsidiaries are pooled for risk assumption and accumulated surplus. A.M. Best Company has assigned the insurance subsidiaries an "A++" (Superior) rating.

Standard & Poor's

Assigned "A+" for counterpart credit and financial strength.

Ward's 50®

Nationally recognized as a member of Ward's 50 Benchmark Group of Property/Casualty insurance companies for outstanding achievement in the areas of financial strength, claims performance, and consistently favorable underwriting results.

CONTACT US: 800.873.4552 | [PHLY.com](#)

RISK MANAGEMENT SERVICES: 800.873.4552

CLAIMS REPORTING: 800.765.9749

800.685.9238 Fax | E-mail: claimsreport@phly.com

Gather facts, mitigate loss, inventory damage

PAYMENT OPTIONS: 877.438.7459

E-mail: service@phly.com | Direct billed |

MasterCard, Visa, Discover, American Express, electronic checks



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To Be a *Good Company*