

## Mission Statement

PHLY is a team of motivated, high achievers committed to delivering innovative products and unsurpassed service to niche insurance markets. By maintaining a disciplined approach to business, we provide greater security for our policyholders and superior value for our shareholders. We believe that integrity and mutual respect are the foundation of long-term and fulfilling relationships with our employees, customers, and business partners.

## NATIONWIDE OFFICE LOCATIONS

### Corporate Office

One Bala Plaza  
Suite 100  
Bala Cynwyd, PA 19004  
(800) 873-4552  
(610) 617-7940 Fax

### Central Region

20201 E. Jackson Drive  
Suite 400  
Independence, MO 64057  
(877) 439-7459  
(866) 823-1864 Fax

### Florida Region

220 E. Central Parkway  
Suite 3010  
Altamonte Springs, FL 32701  
(877) 672-7945  
(877) 846-4830 Fax

### Metro Region

1009 Lenox Drive  
Suite 107  
Lawrenceville, NJ 08648  
(866) 586-6122  
(866) 879-4284 Fax

### Mid-Atlantic Region

4050 Crums Mill Road  
Suite 201  
Harrisburg, PA 17112  
(877) 562-2342  
(717) 558-7541 Fax

### North Central Region

1220 Bond Street  
Suite 100  
Naperville, IL 60563  
(800) 547-9967  
(630) 428-9639 Fax

### Northeast Region

100 Technology Center Drive  
Suite 2B  
Stoughton, MA 02072  
(888) 292-3881  
(877) 748-1162 Fax

### Northwest Region

7455 SW Bridgeport Road  
Suite 210  
Tigard, OR 97224  
(800) 669-9497  
(800) 364-6809 Fax

### Ohio Valley Region

545 Metro Place South  
Suite 201  
Dublin, OH 43017  
(877) 521-8234  
(866) 890-2509 Fax

### Rocky Mountain Region

10822 West Toller Drive  
Suite 120  
Littleton, CO 80127  
(866) 608-5898  
(303) 200-5341 Fax

### Southeast Region

Two TownPark Commons  
175 Town Park Drive  
Suite 170  
Kennesaw, GA 30144  
(800) 303-1728  
(770) 218-0600 Fax

### Southwest Region

3939 Belt Line Road  
Suite 650  
Addison, TX 75001  
(866) 246-5254  
(972) 488-8530 Fax

### Sunbelt Region

27101 Puerta Real  
Suite 200  
Mission Viejo, CA 92691  
(800) 994-4121  
(949) 582-1425 Fax

### Western Region

2901 Douglas Boulevard  
Suite 150  
Roseville, CA 95661  
(800) 846-9484  
(866) 458-7695 Fax

### LOSS CONTROL SERVICES

Phone: (800) 873-4552

- Risk management advice from expert law firms
- Loss Assistance Hotline
- Incident Report Forms
- Driver Safety Training Seminars
- LossControl.com
- Employment Practices loss control website

### PAYMENT OPTIONS

Phone: (877) 438-7459

E-mail: [custserv@phlyins.com](mailto:custserv@phlyins.com)

- Optional direct billing to customer
- Interest-Free Installments are available
- MasterCard, Visa, Discover, AmEx, Electronic Checks

### CLAIMS REPORTING

Phone: (800) 765-9749

Fax: (800) 685-9238

E-mail: [claimreport@phlyins.com](mailto:claimreport@phlyins.com)

TOKIO  
MARINE  
GROUP

Philadelphia Insurance Companies is the marketing name for the insurance company subsidiaries of the Philadelphia Consolidated Holding Corp., a Member of the Tokio Marine Group. Coverage(s) described may not be available in all states and are subject to Underwriting and certain coverage(s) may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

## MANAGEMENT & PROFESSIONAL LIABILITY



PHILADELPHIA  
INSURANCE COMPANIES

A Member of the Tokio Marine Group

Focus on the things that Matter, We'll Handle the Risk!®

PHLY.com

# MANAGEMENT & PROFESSIONAL LIABILITY

Focus on the things that Matter, We'll Handle the Risk!®



Our Management & Professional Liability products are offered on an admitted basis using Philadelphia Indemnity Insurance Company and on a non-admitted basis using Philadelphia Insurance Company. Primary and excess coverage is available:

## MANAGEMENT LIABILITY

### Private Company Protection Plus (Private Company Directors & Officers Liability)

Comprehensive liability solution for private organizations including:

- Directors and Officers Liability
- Employment Practices Liability
- Fiduciary Liability

### Employment Practices Liability

- Comprehensive liability solution for organizations with up to 4,000 employees
- Defense costs in addition to the limit of liability for eligible risks
- Third party coverage
- Retentions as low as \$2,500
- Fair Labor Standards Act (FLSA) defense coverage available

## Flexi Plus Five

(Non-Profit Directors & Officers Liability)  
Comprehensive coverage for Non-Profit organizations of all sizes.

Policy includes five coverage parts:

- Directors and Officers Liability
- Employment Practices Liability
- Fiduciary Liability
- Workplace Violence
- Internet Liability

## Affinity Pro Portfolio

(Trade Associations)

A comprehensive suite of nine coverages designed specifically for 501c (6) trade associations.

- Directors & Officers Liability
- Employment Practices Liability
- Fiduciary Liability
- Workplace Violence
- Internet Liability(including Network Security coverage)
- Crime
- Association Professional Liability
- Businessowners Policy (BOP)
- Special Events

## PROFESSIONAL LIABILITY

### Cover-Pro<sup>SM</sup>

Provides Errors & Omissions coverage to a wide variety of professionals.

Acceptable classes include:

- Advertising Agency
- Appraiser/Auctioneer (No real estate)
- Career Coach
- Claims Adjuster
- Computer/Technology Consultant
- Corporate Trainer/Trainer (Non Physical)
- Energy Consultant/Thermographer
- Financial Consultant (Personal)
- Fundraising Consultant
- Grant Coordinator/Writer
- Graphic Designer
- Handwriting/Document Analyst
- Hotel Manager
- Human Resources Consultant
- Interior Designer/Decorator
- Management Consultant
- Marketing Consultant - Media Consultant
- Notary Public
- Printer
- Project Manager (Non Construction)
- Property Manager
- Public Relations Consultant
- Publisher
- Safety/Loss Control Consultant
- Software Developer
- Systems Integrator
- Technical Writer
- Telecommunications Consultant
- Temporary Employment Agency/PEO
- Third Party Administrator
- Ticket Broker
- Transcriptionist/Court Reporter
- Translator/Interpreter
- Travel Agent/Tour Operator/Guide
- Trustee
- Tutor
- And many more classes considered

## Cyber Security Liability

Provides both First and Third Party coverage for numerous classes of business. Through eight (8) Insuring Agreements, a wide range of cyber liability exposures are addressed.

### First Party Protection

1. Loss of Digital Assets Coverage
2. Non-Physical Business Interruption and Extra Expense
3. Cyber Extortion
4. Cyber Terrorism
5. Security Event Costs

### Third Party Protection

6. Network Security and Privacy Liability
7. Employee Privacy Liability
8. Electronic Media Liability

## Employed Lawyers Protection Plus

- Provides Errors and Omissions coverage for Attorneys working as In-House Counsel
- Moonlighting & Pro Bono coverage (for Full Time Attorneys)
- Available for Private, Public and Non-Profit Companies
- Written on an admitted form

## Accountants Professional Liability

CPA and Non CPA Target area of Practices.

- Bookkeeping
- Compilation
- Corporate Tax
- Data Processing
- Review (Private Company and Non-Profit)

## Crime Protection Plus

- Ability to purchase numerous coverages such as Computer and Funds Transfer Fraud, Credit Card Forgery and Third Party Fidelity
- Loss Sustained or Discovery based coverage available
- Available mono-line or as part of a comprehensive professional liability package

## Businessowners Policy (BOP)

Offers comprehensive package coverage in conjunction with Errors and Omissions coverage.

Coverage Offered:

- General Liability
- Business Personal Property
- Business Income Interruption
- Fire Legal Liability
- Money & Securities
- Hired and Non Owned Auto
- Employee Benefits Liability (EBL)
- Host Liquor Liability
- And much more

We offer Commercial Lines package policies for various niche markets. For a complete list of products, please visit our web site at [www.PHLY.com](http://www.PHLY.com) or speak with your Philadelphia Insurance Companies representative.

## Company Profile

In operation since 1962, Philadelphia Insurance Companies designs, markets, and underwrites Commercial Property/Casualty, Personal Lines, and Professional Liability insurance products incorporating value added coverages and services for select markets. Nationally recognized as a premier niche underwriter, the Company became a public Corporation in 1993. The Company has field offices strategically located nationwide to provide local service to our agents and policyholders.

The Company has three underwriting divisions:

- Commercial Lines
- Management & Professional Liability
- Personal Lines

Philadelphia Insurance Companies provides competitively priced policies, local service relationships, and differentiated coverage features designed to provide a win/win relationship with our customers.

## A.M. Best Rating

The Company's two insurance subsidiaries are pooled for risk assumption and accumulated surplus. A.M. Best Company has assigned the insurance subsidiaries an "A+" (Superior) rating.

## Standard & Poor's

Assigned 'AA-' for counterpart credit and financial strength.

## Ward's

Nationally recognized as a member of Ward's Top 50 Benchmark group of Property/Casualty insurance companies for outstanding achievement in the areas of financial strength, claims performance, and consistently favorable underwriting results.

## Forbes Magazine

Forbes Magazine has recognized Philadelphia Insurance Companies as one of the 400 Best Big Companies in America. The criteria for this annual award by Forbes is 12-month and five-year stock market returns, sales and earnings-per-share growth and debt-to-capital ratios.



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